SPIEGEL SPOTLIGHT

SUPERVISOR KAREN SPIEGEL - SECOND DISTRICT May 2020



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@SupKarenSpiegel







Dear Neighbor,

Although it has been approximately 6-weeks since Governor Newsom issued the 'Safer at Home' order, we are seeing great progress in Riverside County. We have successfully prevented a surge in coronavirus patients within our county-wide hospital system and we are leading the state in COVID-19 testing with over 50,000 tests conducted. That number will continue to increase as more testing sites ramp up (see testing locations listed below). The local Public Health Officer orders issued last month have significantly slowed the spread of the disease within Riverside County as noted by the lengthening of our doubling rate of the disease to more than 14 days. This is great news for all of us!

I can assure you we are working diligently to re-open "nonessential" businesses in Riverside County as soon as possible. To that end, Chairman of the Board V. Manuel Perez and I have added an item to the May 5th Board of Supervisors agenda to direct the Director of Emergency Services and Public Health Officer to rescind the Public Health Orders. In addition. Supervisor Perez and I are proposing the creation of the COVID-19 Business Assistance Program in the total amount of \$1,000,000. If approved, the proposed loan program will provide funding for small businesses within the county in amounts between \$15,000 and \$30,000 with payment terms of five years. The details of these important proposals may be found in the May 5th agenda packet. These steps will help create a pathway to economic recovery for our citizens and business community alike.

I support our local economies as well as the health and safety of our citizens but I encourage everyone to continue using everyday preventative actions to help continue our success in preventing the spread of this virus. I sincerely thank the citizens of Riverside County for your patience in working with us to mitigate the spread of the virus. I also want to extend my sincere thanks and appreciation to our health care professionals, first responders and all essential workers on the front lines of combating COVID-19. We are in this together!

As we get through this together, we will continue to add additional resources to this newsletter to help our constituents obtain all the information they are looking for in one location. Below is your reference guide to ALL THINGS COVID-19 related in Riverside County.

COVID-19 in Riverside County

- For up to date Public Health news, including a city-by-city breakdown of COVID-19 positive cases, visit <u>www.rivcoph.org/coronavirus</u>
- 211 Community Connect (dial 2-1-1) has been identified as Riverside County's designated information line for COVID-19 public inquiries. Operators are available 24/7 to answer your questions and to provide the most up to date public health information available. Additionally, operators are able to help provide referrals to services such as food, shelter, and other health related questions.
- For State of California public health updates, please visit <u>www.cdph.ca.gov</u>
- For National updates and CDC guidelines, please visit <u>www.cdc.gov</u>

Economic Resources for the Public

Food Banks/Food Resources (Please note resources are subject to change. It is always best to call ahead to the individual site you wish to visit to confirm availability)

- Local public schools will be providing meals to children under the age of 18. Please call your public school/district for additional information
 - Information for Alvord Unified School District may be found by following this link: <u>https://www.alvordschools.org/Page/11967</u>
 - Information for Corona-Norco Unified School District may be found by following this link: <u>https://www.cnusd.k12.ca.us/cms/One.aspx?portalId=211960&pageId=29560025</u>
 - Information for Jurupa Unified School District may be found by following this link: <u>https://jurupausd.org/Documents/ENG%20SPAN%20Flyer%20for%20COVID%2019%20m</u> <u>eal%20service.pdf</u>
 - Information for Riverside Unified Schools District may be found by following this link: <u>http://riversideunified.org/departments/pupil_services/health_services/coronavirus_info/meal_service_schedule_during_school_closure</u>
- The Inland Empire Food Bank provides a list of resource centers providing food at no cost to those in need. Click on this link and input your address to find the food resource center closest to you: <u>https://www.feedingamericaie.org/get-help</u>

Meals for Seniors

- The Riverside County Office on Aging is continuing to provide home delivery and meal pick-up services at designated sites. For additional information from the Office on Aging, call 1-800-510-2020
- Senior Nutrition Program Site Locations within the Second District (a full list of sites throughout Riverside County may be found at: <u>https://docs.google.com/document/d/lJ2NoR5bnW5X-7fSRdGYF-ic_qKK6aleKohMuTovEUfA/edit#heading=h.vqnao5ybb0kh)</u>;

CORONA: Sodexo is providing meals for pick-up Monday thru Friday, 10:00AM - 11:30AM, at Casa Grande to residents only. Located at 801 Magnolia Ave., Corona, CA 92879 (951-736-3116).

HIGHGROVE: Family Services Association is providing meals for pick-up on Wednesdays, 11:00AM – 1:00PM, at Norton Younglove Community Center. Located at 495 Center St., Riverside, CA 92507 (951-341-6634).

JURUPA VALLEY: Family Services Association is providing meals for pick-up on Wednesdays, 11:00AM – 1:00PM, at Eddie Dee Smith Senior Center. Located at 5888 Mission Blvd., Riverside, CA 92509 (951-275-9975).

NORCO: Sodexo is providing meals for pick-up on Fridays, 11:30AM – 12:30PM, at Rose M. Eldrige Senior Center. Located at 2690 Clark Avenue, Norco, CA 92861 (951-827-3613).

RIVERSIDE: Sodexo is providing meals for pick-up on Fridays, 11:30AM – 12:30PM, at Janet Goeske Center. Located at 5257 Sierra St., Riverside, CA 92509 (951-351-8801).

Great Plates Delivered: Home meals for seniors

On April 24, 2020, Governor Gavin Newsom announced the launch of a first-in-the-nation "Great Plates Delivered" program, a meal delivery service for California's older adults.

Great Plates Delivered has two purposes:

- 1. Help seniors and other adults at high risk from COVID-19 to stay home and stay healthy by delivering three nutritious meals a day, and Provide essential economic stimulus to local businesses struggling to stay afloat during the COVID-19 crisis.
- 2. Local programs are getting set up rapidly.

Want your restaurant to participate? Please click the link below :

https://covid19.ca.gov/restaurants-deliver-home-meals-for-seniors/

https://www.rcaging.org/COVID-19/Restaurants-Deliver-Home-Meals-for-Seniors

Housing and Homeless Services

- The County of Riverside has identified hotels and motels with available units for unsheltered individuals experiencing homelessness to provide temporary housing during the state order to "stay at home"
 - Eligible individuals can be referred to temporary hotel and motel housing by calling the **HomeConnect hotline at 1-800-498-8847**.

Social Services

- To apply for CalFresh, CalWORKS, or Medi-Cal: www.c4yourself.com, www.getcalfresh.org (CalFresh only), 1-800-410-8827 (Medi-Cal only)
- To report suspected child abuse or neglect, call our 24-hour Child Abuse Hotline: 1-800-442-4918.
- To report suspected abuse or neglect against elders or dependent adults, call our 24-hour Adult Protective Services Hotline: 1-800-491-7123.
- While our Family Resource Centers are closed to the public due to COVID-19, our team continues to take calls to help families find helpful resources. For the Rubidoux Community Resource Center, call: 951-328-1575.
- IHSS Caregivers We value and appreciate you for helping vulnerable adults to remain living safely in their homes, especially during this time. For information on resources available to you during COVID-19, visit: <u>https://riversideihss.org/?fbclid=IwAR2xy-GzPkygIZ94f6Zs9qtETNLEEZ6c7VkGY-dIEwWfvdAdB_ITu3fmOQ</u>

<u>Utility Assistance</u>

NOTE: Most utility companies are working with customers, so please contact your respective utility provider for assistance.

The Community Action Partnership of Riverside County can provide one-time utility payment assistance for low- and moderate-income individuals and families: <u>https://www.capriverside.org/program/utilityassistanceprogram</u>

Southern California Edison (SCE) - SCE is suspending service disconnections for non-payment and waiving late fees for residential and business customers impacted by COVID-19. They also encourage customers who are having trouble paying their bills to contact the SCE Customer Contact Center to discuss payment extensions or arrangements. For more information, visit sce.com/billhelp.

SoCalGas - SoCalGas has suspended service disconnections until further notice. This means no customer will have their natural gas turned off due to non-payment. Customer service representatives continue to be available 24-hours a day, 7 days a week to answer your questions, help you select a payment option, or determine if the service your calling about needs our attention right away. If in need of assistance, we encourage customers to call SoCalGas at 1-800-427-2200.

Health Information and Resources

Behavioral Health - Managing anxiety during stressful situations like a state of emergency or infectious disease outbreak can feel especially difficult. Our Behavioral Health Professionals are here to help.

Substance Abuse clinics are still open and providing services. If you are struggling with Substance Abuse, please call the CARES Line at 1-800-499-3008.

Self-Care is important during times of stress and anxiety. If you feel lonely or in need of support, SAMHSA's free 24-hour Disaster Distress Helpline is here for you: 1-800-985-5990, or text 66746 to connect with a trained counselor. Here is a link to take you to some helpful tips from SAMHSA on taking care of your behavioral health during COVID-19: <u>https://www.samhsa.gov/sites/default/files/tips-social-distancing-quarantine-isolation-031620.pdf</u>

If you or someone you know are having thoughts of suicide or harming yourself, The National Suicide Prevention Lifeline is here for you, 24/7. Call 1-800-273-8255.

For additional toolkits and information on managing your Behavioral Health, visit: <u>https://www.rcdmh.org/Coronavirus</u>

COVID-19 Testing

Riverside County is offering drive-up testing at three (3) locations throughout Riverside County, in the cities of:

- Lake Elsinore (Diamond Stadium)
- Indio (Riverside County Fairgrounds)
- Riverside (Harvest Christian Fellowship Church)
- Blythe (Colorado river Fairgrounds)
- Perris (Southern California Fair)

NOTE: You must have an appointment to be tested. To request an appointment to be tested, call 1-800-945-6171.

There are no FDA-approved vaccines, home tests or treatments for COVID-19. You can report suspected fraud to the FDA's Health Fraud Program: <u>https://www.fda.gov/safety/report-problem-fda/reporting-unlawful-sales-medical-products-internet</u>

Business Assistance for COVID-19

Small Business Administration - On March 16th, the U.S. Small Business Administration (SBA) issued a disaster declaration officially designating Riverside County eligible for the Economic Injury Disaster Loan program. Disaster loans can provide vital economic assistance to small businesses and private non-profit organizations to help overcome the temporary loss of revenue they are experiencing. These low interest Loans can be made for up to \$2 million and may be used to pay for operations such as fixed debts, payroll, accounts payable and other bills that could not be paid due to the impact of COVID-19.

SBA's Customer Service Center at (800) 659-2955.

Email: <u>disastercustomerservice@sba.gov</u>

The deadline to apply for an Economic Injury Disaster Loan is December 16, 2020.

Riverside County Economic Development Assistance

Please also reference RIVCOBIZHELP.ORG as a source for business assistance programs and resources. Many companies such as Southern California Gas Company, Southern California Edison, T-Mobile and AT&T are providing relief assistance, such as late payment waivers and unlimited data plans to businesses impacted by COVID-19.

For more information, please contact the Business Center at: 951-955-0493

California Department of Motor Vehicles - DMV

The California Department of Motor Vehicles (DMV) is waiving late fees and penalties for vehicle registrations, and extending expiring ID cards, temporary operating permits, & motor carrier permits. For the latest information on how the DMV is providing relief during the COVID-19 crisis, please visit: https://www.dmv.ca.gov/portal/dmv/detail/pubs/newsrel/2020/2020_17

Internal Revenue Service (IRS) - Economic Impact Stimulus Payment Information

For more information on your Stimulus Payment, please refer to the IRS website: <u>https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments</u>

We will be constantly updating this newsletter on a monthly basis with the latest and greatest information as we receive it. In the meantime, please stay safe!

Sincerely,

Karen S. Spiegel

Karen Spiegel 2nd District Supervisor 4080 Lemon Street, 5th Floor District2@RivCo.org 951-955-1020



Important Riverside County Contacts

Animal Services:951-358-7387
Building & Safety (Permits):951-955-1800
Code Enforcement:951-955-2004
County Parks:951-955-4310
EDA Parks:886-810-0255
Dept. of Mental Health:951-955-7270
Dept. of Public Social Services:951-955-3000
Environmental Health:951-955-8980
Fire (Public Info):951-955-4777
Graffiti Hotline:951-955-3333
Office on Aging:951-867-3800
Property Taxes:951-955-3900
Public Health:951-358-5000
Registrar of Voters:951-486-7200
Report Illegal Dumping:888-782-6263
Sheriff Dept. (Main):951-955-2400
Stations: Perris:951-210-1000
Lake Elsinore:951-245-3300
Jurupa Valley:951-955-2600
Transportation:951-955-6700
Weed Abatement:951-943-0640

Novel Coronavirus COVID-19 Testing

Riverside County is offering COVID-19 testing at the following locations:

Blythe: Colorado River Fairgrounds (591 Olive Lake Blvd, Blythe, 92225) *April 22-26 only -- 8 a.m. to 3 p.m.

Indio: Indio Fairgrounds (46350 Arabia Street, Indio, 92201) Sunday through Thursday -- 6:30 a.m. to 1 p.m.

Lake Elsinore: The Diamond (500 Diamond Drive, Lake Elsinore, 92530) Sunday through Thursday -- 9:30 a.m. to 3 p.m.

*Individuals *with symptoms* may make appointments for the Lake Elsinore site at www.projectbaseline.com/study/covid-19. Asymptomatic individuals may call the appointment line below.

Perris: Southern California Fair (18700 Lake Perris Drive, Perris, 92571) Tuesday through Saturday -- 9 a.m. to 3 p.m.

Riverside: Harvest Community Church (6115 Arlington Ave., Riverside, 92504) Tuesday through Saturday 9:30 a.m. to 3 p.m.

Testing is available by appointment only; we are not able to accommodate walk-ins.

Please call 800.945.6171 to schedule an appointment.

Appointments may be made whether or not individuals are experiencing symptoms.





WHAT CAN I USE THIS LOAN FOR?

This loan was designed to help small businesses keep their workforce employed. • It can be used for: Interest on mortgage payments (principal or prepayments excluded) • Payroll, rent and utilities

• Interest on any debt incurred prior to Feb. 15, 2020

HOW MUCH CAN I OBTAIN, WHAT'S THE INTEREST RATE AND THE TERMS? \$10M

You can obtain up to \$10 million at an interest rate of 1% (APR) over two years. The first payment is deferred for six months. Know your payroll; your loan amount will be determined by: 2.5x your average monthly payroll costs capped at \$100K per employee, maximum of \$10M per borrower

WHAT DOCUMENTS DO I NEED AND WHERE DO I APPLY?

You can apply through any existing SBA 7(a) lender, any participating federally insured depository institution or federal credit union. Other regulated lenders will be available once approved and enrolled. Lenders can begin processing applications as soon as April 3, 2020.

WHAT BUSINESS STRUCTURES CAN APPLY, WHAT ARE THE QUALIFICATIONS?

Any small business with less than 500 employees (sole proprietorships, independent contractors and self-employed persons) or non-profit affected by COVID-19. There are no collateral requirements or no personal guarantees. There are no fees payable to the lender or SBA.

IF I HAVE MULTIPLE BUSINESSES HOW DO I APPLY?

Apply for each business separately if each business has its own ITIN. Small businesses in the hospitality and food industry with more than one location could also be eligible at the store and location level if the store employs less than 500 workers. This means each store location could be eligible.

WHAT ABOUT LOAN FORGIVENESS?

Up to 100% forgiveness of loan amount equal to the sum of the qualified costs incurred and payments made during the covered period (8-week period following loan origination). At least 75% of the loan must have been used for payroll costs. Forgiveness is based on employers maintaining / quickly rehiring employees and maintaining salary levels. Forgiveness will be reduced if full-time headcount declines, or if salaries and wages decrease.

n All or



The SBDC is Here to Help! No Cost, No Catch. 1(800) 616-SBDC (7232) | ociesmallbusiness.org The SBDC can help you with your EIDL loan, navigate available resources, answer your questions, assess your business, funding and employee options. Despite the impact of COVID-19, rest assured the SBDC is here to help and we value the privilege to be



Paycheck Protection Program U.S. Small Business Administration (SBA)



FAQ GUIDE RESPONSE TO COVID-19

FOR SMALL BUSINESSES



SBDC ADVICE?

are those of the author(s) and do not necessarily reflect the views of the SBA. All programs are extended to the public on a nondis

PPP DETAILS ARE STILL DEVELOPING We recommend waiting just a little longer until SBA releases more guidelines, lists of lenders and further information. SBDC is at the ready.

COVID-19 and Pets: What You Need to Know

Information as of: 4-15-2020

What is COVID-19?

This is a newly identified virus in the corona virus group. It is closely related to a couple of other corona virus outbreaks we have seen recently; namely SARS and MERS. COVID-19 is more distantly related to the other corona viruses most familiar to pet owners. Those are the virus which causes Feline Infectious Peritonitis (FIP) and the Canine Coronavirus (CCoV) which causes digestive tract disease in dogs.

Can pets be infected with corona virus?

Most recent research has identified COVID-19 infections in cats, ferrets and tigers at the Bronx Zoo. At this time, it is not thought that infected cats are a significant risk factor for human disease while the tigers at the zoo appear to have been infected from a pre-symptomatic caretaker. Dogs have not been identified as infected or carriers of the virus. It is very early in the disease cycle and more research is needed to understand this virus.

Can people become infected from dogs and cats?

At this time there is no evidence that dogs can transmit this disease to humans. Although cats can be infected the risk from house cats seems to be very low. It is possible that pets, as with door handles and other objects, can act as fomites and carry virus on their fur for short periods of time but the pet would need to have had very close contact with an infected person for this to occur. Person to person contact is the <u>most</u> significant way the virus is spread in society.

If my pet shows signs of illness, such as coughing, sneezing and fever should I have it tested?

Current expert understanding is that COVID-19 is primarily transmitted person-to-person. This supports a recommendation against testing of domestic animals, except by official order. If domestic animals, including dogs or cats, present with respiratory or gastrointestinal signs, veterinarians should test for the more common pathogens and conditions.

What about COVID-19 and bowel movements?

Experimental exposure to corona virus in cats has identified virus in feces but the data is limited at this time. Owners should use caution and wear gloves when cleaning the litterbox and avoid any direct contact with the litterbox contents. Remember you can be exposed to other pathogens, such as toxoplasmosis, when cleaning the box.

Can I give my dog a bath?

Generally speaking, yes. There is no reason to think that domestic animals, including pets, in the United States might be a source of infection with the coronavirus that causes COVID-19.

Can my dog play with other dogs?

If you are referring to dog parks and such... No, YOU are supposed to be staying home and keeping a safe, social distance from other people.

What should I do with my pet if I have been potentially exposed to this corona virus or have become ill with symptoms (fever, cough, shortness of breath)?

Let's look at the first situation. At this point there is no real concern for your pet, but you should consider wearing a face mask and avoiding direct contact with your pet. The same precautions you would have around other people. But, as a responsible pet owner, you should have a backup plan for animal care should you become ill yourself; enough pet food and someone you can count on to provide care if you become too ill yourself.

In the event you become physically ill with COVID-19 symptoms, this is when your back-up plan takes effect. A trusted family member or friend should be called upon to render assistance. While avoiding direct contact with the pet for the first few days, this person should provide board and care for your pet. And remember however, that the probability of anyone contracting the virus from any pet is absolutely minimal.

For a much more detailed summary of current COVID-19 knowledge from the AVMA please

access: https://www.avma.org/resources-tools/animal-healthand-welfare/covid-19/sars-cov-2-animals-including-pets

Riverside County Department of Animal Services (951) 358-7387 www.rcdas.org



Image: CDC Public Health Image Library, Alissa Eckert, MS; Dan Higgins, MAMS

SOCALGAS® STANDS WITH YOUR COMMUNITY DURING COVID-19







While many Californians are staying home to slow the spread of coronavirus, know that the natural gas your community counts on will be there for you. We continue to protect the safety of our workforce, our customers, and the communities we serve. Equipped with these safety measures, our employees can continue to respond to essential and emergency service appointments and perform the work needed to safely and reliably maintain our natural gas system.

SoCalGas remains committed to providing reliable and affordable natural gas service to our 22 million customers. We would like to share with you some of the ways we are doing so. We hope you and your families stay safe and healthy during these unprecedented times.

Andy Carrasco Vice President, Strategy and Engagement, and Chief Environmental Officer

SAFETY, RELIABILITY, AND COST SAVINGS FOR RESIDENTS OF MOBILE HOME COMMUNITIES

SoCalGas has received state approval for a ten-year Mobilehome Park Utility Conversion Program. The approval comes after a successful pilot program that provided natural gas system upgrades to 244 mobile home communities since 2014. Due to the positive impact the pilot program has had on thousands of mobile home residents, the CPUC voted to establish it as a ten-year, ongoing program. Through the program, SoCalGas is authorized to convert up to half of the approximately 132,000 mobile homes in its service territory to direct utility service through 2030.

Participating mobile home communities receive a new, professionally installed gas system that provides enhanced home safety and energy reliability for residents. As direct So CalGas customers, residents can sign up for a variety of SoCalGas' energy savings and assistance programs that can help them save money.

Read more about details of the program.





KEEPING OUR COMMUNITIES AND FAMILIES SAFE IS EVERYONE'S JOB

April is "National Safe Digging" month. Check out this reminder from SoCalGas' Rodger Schwecke, senior vice president of gas operations and construction. Before beginning any projects that involve digging, make sure to contact 811 at least two days prior.

When residents or contractors contact 811, utility companies will mark the locations of their underground lines to prevent them from being damaged. Accidentally striking a buried utility line can cause injury, death, service outages or costly repair bills for homeowners. In fact, about 60 percent of all pipeline damage due to digging is caused by homeowners or contractors who do not call 811 before they dig.

Click here to watch the video.

AGREEMENT FILED WITH CPUC DETAILS NEW PROGRAM THAT WOULD GIVE CALIFORNIANS OPTIONS TO GET THEIR NATURAL GAS FROM RENEWABLE SOURCES

The proposed renewable natural gas program would allow millions of Californians the option to purchase a portion of their natural gas from renewable sources, just as many today can opt to purchase renewable electricity. The program is expected to create increased demand for renewable natural gas, which can help increase supply and lower its cost over time, similar to what has happened with renewable electricity created from wind and solar power.



With the agreement in place, the CPUC can begin its review and evaluation process; a decision could come in the fall of this year.

Read More about the new program.



SOCALGAS CUSTOMERS MAY BE ELIGIBLE FOR THE CARE PROGRAM

Customers who have recently become unemployed or are facing financial hardship may qualify for a 20% discount on their natural gas bill, through our CARE program or be eligible for one of our other assistance programs. For more information, please visit socalgas.com/Care or call 1-800-427-2200.

All of us at SoCalGas want to do everything we can to support the communities we serve during this time.

Learn more about our CARE program.



socalgas.com

n 1-800-427-2000

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1 STAY IN PLACE MAINTAIN YOUR SPACE ← 6 FEET -**COVER YOUR FACE** 3 NECK GAITER HOMEMADE BANDANA



MEDICAL MASKS SUCH AS SURGICAL AND N95 MASKS ARE IN SHORT SUPPLY AND NEEDED BY HEALTH CARE PROFESSIONALS.

TO PREVENT SHORTAGES, THE PUBLIC SHOULD AVOID PURCHASING THESE MASKS.

If you think you have the flu or COVID-19 coronavirus KNOW WHERE TO GO

"I'm sick and I have a fever."

- Stay home and rest. Don't go to work or school.
- If you need a note or prescription, call your provider first.
- · If you must go out, wear a surgical mask if you have one.
- Wash your hands frequently.
- Do not call 9-1-1. Do not go to the emergency room.

"It's hard to breathe but I can drive."

- · Put on a surgical mask if you have one.
- Drive to your local emergency room.
- Let the staff know you may have the flu or COVID-19.

"It's so hard to breathe I can't drive."

Call 9-1-1 and let them know you have an emergency.
Tell the operator you may have the flu or COVID-19.

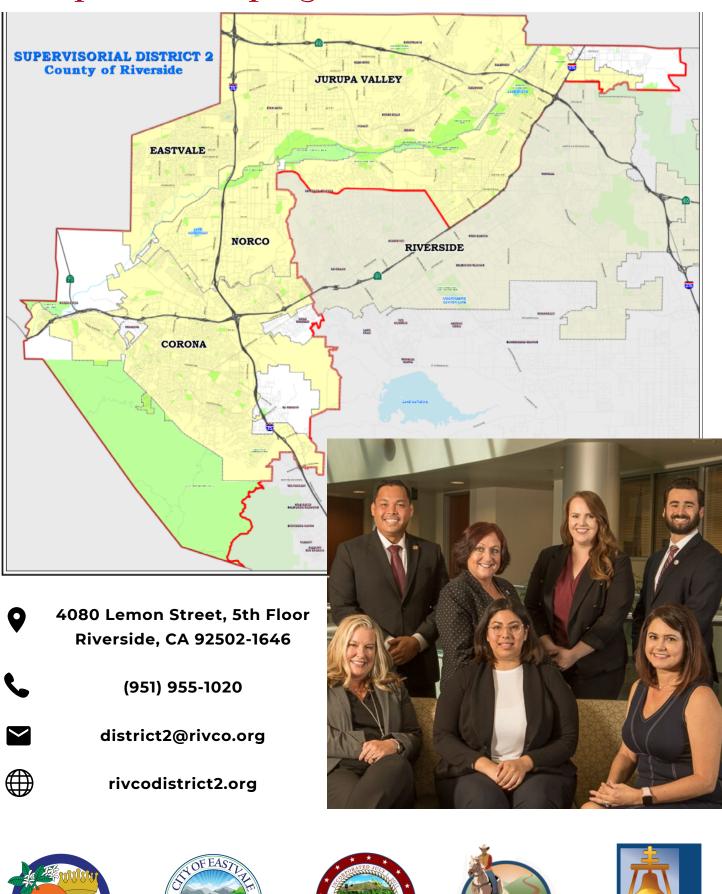


If you wear a mask, wear a surgical mask. N95 masks can be difficult to breathe in and may not work if you are not fit tested.

rivcoph.org/coronavirus



Supervisor Spiegel's 2nd District Team



City of Arts & Innovation

. 'ERSIDE

Unincorporated Communities of: Coronita, El Cerrito, Highgrove and Home Gardens

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