

# SPIEGEL SPOTLIGHT

SUPERVISOR KAREN SPIEGEL - SECOND DISTRICT

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Dear Neighbor,

What a difference a month makes. Just last month in this newsletter we were discussing homelessness, code enforcement and Regional Housing Needs Assessment (RHNA) numbers. Fast forward 30-days and we are discussing self-quarantining, social distancing and covering our face with cloth to help stop the spread of COVID-19. This is certainly a sudden shift from the robust economy, job growth, and record low unemployment our County and our Country had been experiencing.

### Stay Calm, We Are all in this Together

With news constantly evolving almost on a minute by minute basis, this newsletter will guide you through some of the most important and relevant resources Riverside County has to offer. First and foremost, we've received many questions on where to go for the most updated Public Health news on COVID-19. Please find an updated list of COVID-19 resources and information.

### COVID-19 in Riverside County

- For up to date Public Health news, including a city-by-city breakdown of COVID-19 positive cases, visit [www.rivcoph.org/coronavirus](http://www.rivcoph.org/coronavirus)
- 211 Community Connect (dial 2-1-1) has been identified as Riverside County's designated information line for COVID-19 public inquiries. Operators are available 24/7 to answer your questions and to provide the most up to date public health information available. Additionally, operators are able to help provide referrals to services such as food, shelter, and other health related questions.

## **COVID-19 in Riverside County (Continued)**

- For State of California public health updates, please visit [www.cdph.ca.gov](http://www.cdph.ca.gov)
- For National updates and CDC guidelines, please visit [www.cdc.gov](http://www.cdc.gov)

## **Economic Resources for the Public**

**Food Banks/Food Resources** (Please note resources are subject to change. It is always best to call ahead to the individual site you wish to visit to confirm availability)

- Local public schools will be providing meals to children under the age of 18. Please call your public school/district for additional information
  - Information for Alvord Unified School District may be found by following this link: <https://www.alvordschools.org/Page/11967>
  - Information for Corona-Norco Unified School District may be found by following this link: <https://www.cnusd.k12.ca.us/cms/One.aspx?portalId=211960&pageId=29560025>
  - Information for Jurupa Unified School District may be found by following this link: <https://jurupausd.org/Documents/ENG%20SPAN%20Flyer%20for%20COVID%2019%20meal%20service.pdf>
  - Information for Riverside Unified Schools District may be found by following this link: [http://riversideunified.org/departments/pupil\\_services/health\\_services/coronavirus\\_info/meal\\_service\\_schedule\\_during\\_school\\_closure](http://riversideunified.org/departments/pupil_services/health_services/coronavirus_info/meal_service_schedule_during_school_closure)
- The Inland Empire Food Bank provides a list of resource centers providing food at no cost to those in need. Click on this link and input your address to find the food resource center closest to you: <https://www.feedingamericaie.org/get-help>

## **Meals for Seniors**

- The Riverside County Office on Aging is continuing to provide home delivery and meal pick-up services at designated sites. **For additional information from the Office on Aging, call 1-800-510-2020**
- Senior Nutrition Program Site Locations within the Second District (a full list of sites throughout Riverside County may be found at: [https://docs.google.com/document/d/1J2NoR5bnW5X-7fSRdGYF-ic\\_gKK6aleKohMuTovEUfA/edit#heading=h.vqnao5ybb0kh](https://docs.google.com/document/d/1J2NoR5bnW5X-7fSRdGYF-ic_gKK6aleKohMuTovEUfA/edit#heading=h.vqnao5ybb0kh));

**CORONA:** Sodexo is providing meals for pick-up Monday thru Friday, 10:00AM - 11:30AM, at Casa Grande to residents only. Located at 801 Magnolia Ave., Corona, CA 92879 (951-736-3116).

**HIGHGROVE:** Family Services Association is providing meals for pick-up on Wednesdays, 11:00AM - 1:00PM, at Norton Younglove Community Center. Located at 495 Center St., Riverside, CA 92507 (951-341-6634).

**JURUPA VALLEY:** Family Services Association is providing meals for pick-up on Wednesdays, 11:00AM – 1:00PM, at Eddie Dee Smith Senior Center. Located at 5888 Mission Blvd., Riverside, CA 92509 (951-275-9975).

**NORCO:** Sodexo is providing meals for pick-up on Fridays, 11:30AM – 12:30PM, at Rose M. Eldrige Senior Center. Located at 2690 Clark Avenue, Norco, CA 92861 (951-827-3613).

**RIVERSIDE:** Sodexo is providing meals for pick-up on Fridays, 11:30AM – 12:30PM, at Janet Goeske Center. Located at 5257 Sierra St., Riverside, CA 92509 (951-351-8801).

## **Housing and Homeless Services**

- The County of Riverside has identified hotels and motels with available units for unsheltered individuals experiencing homelessness to provide temporary housing during the state order to “stay at home”
  - Eligible individuals can be referred to temporary hotel and motel housing by calling the **HomeConnect hotline at 1-800-498-8847.**

## **Social Services**

- To apply for CalFresh, CalWORKS, or Medi-Cal: [www.c4yourself.com](http://www.c4yourself.com), [www.getcalfresh.org](http://www.getcalfresh.org) (CalFresh only), 1-800-410-8827 (Medi-Cal only)
- To report suspected child abuse or neglect, call our **24-hour Child Abuse Hotline: 1-800-442-4918**
- To report suspected abuse or neglect against elders or dependent adults, call our **24-hour Adult Protective Services Hotline: 1-800-491-7123**
- While our Family Resource Centers are closed to the public due to COVID-19, our team continues to take calls to help families find helpful resources. For the **Rubidoux Community Resource Center, call: 951-328-1575**
- IHSS Caregivers – We value and appreciate you for helping vulnerable adults to remain living safely in their homes, especially during this time. For information on resources available to you during COVID-19, visit: [https://riversideihss.org/?fbclid=IwAR2xy-GzPkygIz94f6Zs9qtETNLEEZ6c7VkGY-dIEwWfvdAdB\\_ITu3fmOQ](https://riversideihss.org/?fbclid=IwAR2xy-GzPkygIz94f6Zs9qtETNLEEZ6c7VkGY-dIEwWfvdAdB_ITu3fmOQ)

## **Utility Assistance**

The Community Action Partnership of Riverside County can provide one-time utility payment assistance for low- and moderate-income individuals and families:

<https://www.capriverside.org/program/utilityassistanceprogram>

**Southern California Edison (SCE)** - SCE is suspending service disconnections for non-payment and waiving late fees for residential and business customers impacted by COVID-19. They also encourage customers who are having trouble paying their bills to contact the SCE Customer Contact Center to discuss payment extensions or arrangements. For more information, visit [sce.com/billhelp](http://sce.com/billhelp).

**SoCalGas** - SoCalGas has suspended service disconnections until further notice. This means no customer will have their natural gas turned off due to non-payment. Customer service representatives continue to be available 24-hours a day, 7 days a week to answer your questions, help you select a payment option, or determine if the service your calling about needs our attention right away. If in need of assistance, we encourage customers to call SoCalGas at **1-800-427-2200**.

## **Health Information and Resources**

**Behavioral Health** - Managing anxiety during stressful situations like a state of emergency or infectious disease outbreak can feel especially difficult. Our Behavioral Health Professionals are here to help.

- Substance Abuse clinics are still open and providing services. **If you are struggling with Substance Abuse, please call the CARES Line at 1-800-499-3008.**
- Self-Care is important during times of stress and anxiety. If you feel lonely or in need of support, SAMHSA's free 24-hour **Disaster Distress Helpline is here for you: 1-800-985-5990, or text 66746** to connect with a trained counselor. Here is a link to take you to some helpful tips from SAMHSA on taking care of your behavioral health during COVID-19:  
<https://www.samhsa.gov/sites/default/files/tips-social-distancing-quarantine-isolation-031620.pdf>
- If you or someone you know are having thoughts of suicide or harming yourself, The National Suicide Prevention Lifeline is here for you, 24/7. **Call 1-800-273-8255.**
  - For additional toolkits and information on managing your Behavioral Health, visit:  
<https://www.rcdmh.org/Coronavirus>

## **COVID-19 Testing**

- Riverside County is offering drive-up testing at three (3) locations throughout Riverside County, in the cities of:
  1. Lake Elsinore (Diamond Stadium)
  2. Indio (Riverside County Fairgrounds)
  3. Riverside (Harvest Christian Fellowship Church)

**NOTE: You must have an appointment to be tested. To request an appointment to be tested, call 1-800-945-6171.**

- There are no FDA-approved vaccines, home tests or treatments for COVID-19. You can report suspected fraud to the FDA's Health Fraud Program: <https://www.fda.gov/safety/report-problem-fda/reporting-unlawful-sales-medical-products-internet>

## **What You Can Do To Stop the Spread of COVID-19**

The best way to prevent illness is to avoid being exposed to this virus. However, as a reminder, everyday preventive actions to help prevent the spread of respirator diseases include:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

- Follow Centers for Disease Control (CDC) recommendations for using a face mask.
  - CDC does not recommend that people who are well wear a face mask to protect themselves from respiratory diseases, including COVID-19.
  - Face masks should be used by people who show symptoms of COVID-19 to help prevent the spread of the disease to others. The use of face masks is also crucial for health care workers and people who are taking care of someone in close settings (at home or in a health care facility).
- Wash Your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.

## **Business Assistance for COVID-19**

**Small Business Administration** - On March 16th, the U.S. Small Business Administration (SBA) issued a disaster declaration officially designating Riverside County eligible for the Economic Injury Disaster Loan program. Disaster loans can provide vital economic assistance to small businesses and private non-profit organizations to help overcome the temporary loss of revenue they are experiencing. These low interest Loans can be made for up to \$2 million and may be used to pay for operations such as fixed debts, payroll, accounts payable and other bills that could not be paid due to the impact of COVID-19.

SBA's Customer Service Center at **(800) 659-2955**.

Email: [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)

The deadline to apply for an Economic Injury Disaster Loan is **December 16, 2020**.

### **Riverside County Economic Development Assistance**

Please also reference [RIVCOBIZHELP.ORG](http://RIVCOBIZHELP.ORG) as a source for business assistance programs and resources. Many companies such as Southern California Gas Company, Southern California Edison, T-Mobile and AT&T are providing relief assistance, such as late payment waivers and unlimited data plans to businesses impacted by COVID-19.

For more information, please contact the **Business Center at: 951-955-0493**

As we face these unprecedented times TOGETHER, just know your Riverside County Departments and Elected Officials are in this fight with you. We are working tirelessly to 'flatten the curve' and you can do your part by staying home (when possible), covering your face, and maintaining social distancing when in public, and continue to work with us so we can ALL get back to business.

Sincerely,

*Karen S. Spiegel*

Karen Spiegel  
2nd District Supervisor  
4080 Lemon Street, 5th Floor  
District2@RivCo.org  
951-955-1020



## **Important Riverside County Contacts**

<b>Animal Services:</b>	<b>-----951-358-7387</b>
<b>Building &amp; Safety (Permits):</b>	<b>-----951-955-1800</b>
<b>Code Enforcement:</b>	<b>-----951-955-2004</b>
<b>County Parks:</b>	<b>-----951-955-4310</b>
<b>EDA Parks:</b>	<b>-----886-810-0255</b>
<b>Dept. of Mental Health:</b>	<b>-----951-955-7270</b>
<b>Dept. of Public Social Services:</b>	<b>---951-955-3000</b>
<b>Environmental Health:</b>	<b>-----951-955-8980</b>
<b>Fire (Public Info):</b>	<b>-----951-955-4777</b>
<b>Graffiti Hotline:</b>	<b>-----951-955-3333</b>
<b>Office on Aging:</b>	<b>-----951-867-3800</b>
<b>Property Taxes:</b>	<b>-----951-955-3900</b>
<b>Public Health:</b>	<b>-----951-358-5000</b>
<b>Registrar of Voters:</b>	<b>-----951-486-7200</b>
<b>Report Illegal Dumping:</b>	<b>-----888-782-6263</b>
<b>Sheriff Dept. (Main):</b>	<b>-----951-955-2400</b>
<b>Stations:</b>	
<b>Perris:</b>	<b>-----951-210-1000</b>
<b>Lake Elsinore:</b>	<b>-----951-245-3300</b>
<b>Jurupa Valley:</b>	<b>-----951-955-2600</b>
<b>Transportation:</b>	<b>-----951-955-6700</b>
<b>Weed Abatement:</b>	<b>-----951-943-0640</b>

# 1 STAY IN PLACE



# 2 MAINTAIN YOUR SPACE



# 3 COVER YOUR FACE



BANDANA



NECK GAITER



HOMEMADE



N95 MASK

**DO NOT  
PURCHASE**



SURGICAL MASK

MEDICAL MASKS SUCH AS SURGICAL AND N95 MASKS ARE IN SHORT SUPPLY AND NEEDED BY HEALTH CARE PROFESSIONALS.

TO PREVENT SHORTAGES, THE PUBLIC SHOULD AVOID PURCHASING THESE MASKS.

**HomeConnect Riverside County**  
**1-800-498-8847**



**IT'S  
OKAY  
TO ASK  
FOR  
HELP**

## **HOMECONNECT RIVERSIDE COUNTY**

If you are homeless and in need of housing, please call HomeConnect. You will be enrolled in the program and connected with a staff member from an agency in Riverside County who will assist you in the process of securing housing. Contact HomeConnect at 1- 800-498-8847. Referrals for housing are received through the County of Riverside Coordinated Entry System, HomeConnect program.

April 2, 2020

You don't have to  
fight your battle  
alone. Talk to us.





# EMERGENCY MEALS



FREE for  
Seniors  
Veterans  
& Adults with  
Special Needs

**(800)  
510-2020**

Frozen or hot meals  
and nonperishable  
pantry items are  
available for  
pick-up or delivery  
depending on  
provider and  
location.

# COURTESY PANTRY



# COVID PROTOCOL WHEN GETTING HOME



Take shoes off before entering home



Spray top and bottom of shoes with alcohol



Also do to clothes, cell phone, glasses, keys, work utensils, computers, etc



Throw away any receipts or papers



Go to where you can take your clothes off and put them in the washer



Don't touch or sit in any chairs or beds



Go to the bathroom to take a shower, brush your teeth, etc



Now you can hug your family

# LABOR MARKET INFORMATION DIVISION

## JOB SEEKER COVID-19 QUICK LINKS

- [Labor Market Information for Job Seekers and Students](#) - The EDD Labor Market Information Division provides data and links to resources that job seekers will find helpful to assist with searching for jobs. Use the [Occupational Guides](#) or [Occupation Profile](#) to locate wages, benefits, training, and other information as you explore career opportunities.
- [Unemployment Insurance](#) - The Unemployment Insurance (UI) program pays benefits to workers who have lost their job and meet the program's [eligibility requirements](#). If you have become unemployed or partially unemployed, you may [file a UI claim](#).
- [COVID-19: Unemployment Insurance Claims](#) - The EDD provides additional details for those who have already filed a claim for Unemployment Insurance (UI) benefit payments because they have lost jobs or had their hours reduced due to the impacts of the Coronavirus.
- [Coronavirus 2019 \(COVID-19\)](#) - The EDD provides a variety of support services to people who have lost their jobs or have had their hours reduced due to the impacts of COVID-19 in California. For faster and more convenient access to those services, we encourage the use of our [online options](#). For the latest Unemployment Insurance claim data available, visit the [Newsroom](#).
- [Cares Act](#) - As part of the federal CARES Act, the federal government has approved funding for additional UI benefits to workers impacted by COVID 19, including the self-employed. The EDD has received only overarching information from the U.S. Department of Labor but needs further details to finish building the programming for implementing these changes.
- [Coronavirus 2019 \(COVID-19\) FAQ's](#) - Provides general guidance as to what programs are available and what situations may be applicable to your circumstances. Apply for the program you believe best fits your needs and the EDD will determine your eligibility for benefits.
- [State Disability Insurance Program](#) - The California State Disability Insurance (SDI) program provides short-term [Disability Insurance \(DI\)](#) and [Paid Family Leave \(PFL\)](#) wage replacement benefits to eligible workers who need time off work. You may be eligible for DI if you are unable to work due to non-work-related illness or injury, pregnancy, or childbirth. You may be eligible for PFL to care for a seriously ill family member or to bond with a new child.
- [Jobs](#) - The EDD provides a comprehensive range of employment and training services in partnership with state and local agencies and organizations.
- [America's Job Centers of California](#) <sup>SM</sup> - The AJCC's offer a variety of services that bring employers with job openings and qualified job seekers together at no cost. To find an AJCC near you, visit CareerOneStop's [American Job Center Finder](#).
- [Centers for Disease Control and Prevention website](#) - CDC Provides [COVID-19 updates](#) as it becomes available.

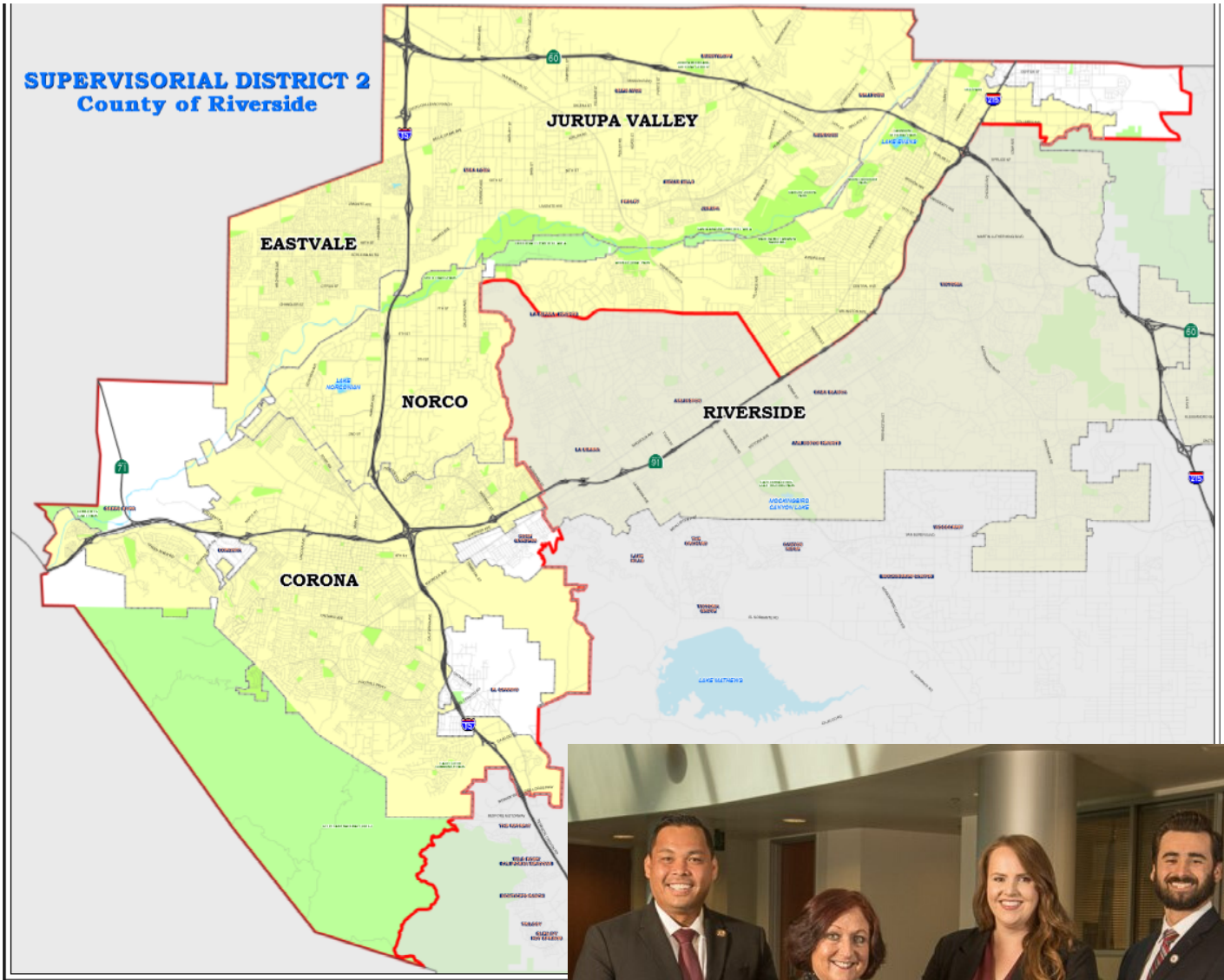
[www.labormarketinfo.edd.ca.gov](http://www.labormarketinfo.edd.ca.gov)

Southern Area-Labor Market Information Division


4-7-2020



# Supervisor Spiegel's 2nd District Team



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City of Arts & Innovation

Unincorporated Communities of: Coronita, El Cerrito, Highgrove and Home Gardens